Terms and Conditions – Summer Holiday Fun Giveaway (Visit to Win It!) 2026/27.

By entering the Summer Holiday Fun Giveaway (the "Competition"), you are agreeing to the following Terms and Conditions.

STANDARD TERMS

1) Information on how to enter and prize details form part of these Terms and Conditions. Participation in the Competition is deemed acceptance of these Terms and Conditions.

ELIGIBILITY

2) Entrants must be a citizen or permanent resident of Australia and aged 18 years of age or over at the date of entry. Patrons under the age of 18 years must have their entry submitted by a parent or guardian over the age of 18.
3) Employees (and their immediate families) of the promoter, sponsors and agencies associated with the competition are not eligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child, or stepchild (whether natural or by adoption), parent, stepparent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, stepsister or first cousin.

HOW TO ENTER

4) The Competition commences on Tuesday, 1 December 2026 at 09:00 am (AEST) and concludes on Sunday, 31 January 2027 at 17:00 (AEST) (the "Competition Period"). Entries can be submitted via the giveaway entry page at www.australiazoo.com.au up to Wednesday, 3 February 2027 at 23:59 (AEST).
5) To enter the Competition, entrants must complete both of the following two steps:

Step 1

Obtaining a Competition Entry Ticket with a Unique Code ("Unique Code") by completing one or more of the following activities:

- on entering Australia Zoo at 1638 Steve Irwin Way, Beerwah QLD 4519, will receive a giveaway entry ticket from our admissions team for each paid/pre-paid entry or annual pass entry (contra/fundraising passes are not eligible for an Entry Ticket); or
- purchase any two beverage products in one transaction at any of Australia Zoo's food outlets (does not include alcoholic beverages or vending machine purchases); or
- purchase any two Streets ice cream products in one transaction at Crikey Café, The Laughing Frog Lolly Shop or Africa Kiosk: or
- spend $50.00 AUD in one transaction at any of Australia Zoo's gift shops or Guest Services (transactions for animal encounters, zookeeper for a day program, online retail shop and tours are not eligible).

Step 2

Go to https://www.australiazoo.com.au/giveaway/ and fill out the Competition form by registering the following details: first name, last name, month and year of birth, contact number, email address, address, unique code and photo upload of the entry ticket (the unique code must be clear and able to be read). The unique code will become invalid after one entry has been registered.

The Promoter reserves the right, at any time, to verify the validity of entries and entrants and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Any duplicate entry submitted using the same Unique Code will be deemed invalid.

6) Should an entrant's contact details change during the Competition Period, it is the entrant's responsibility to notify the Promoter. Australia Zoo shall receive entrant communications on behalf of the Promoter. A request to access or modify any information provided in an entry should be directed to Australia Zoo in writing by:
    a. Email with the subject line 'Summer Holiday Fun Giveaway – Marketing Department' to info@australiazoo.com.au; or
    b. Post with 'Attn: Summer Holiday Fun Giveaway – Marketing Department' to Australia Zoo, 1638 Steve Irwin Way, Beerwah QLD 4519, Australia

    In the request the following information must be included: first name, last name, month, and year of birth, contact number, email address, address and unique code used in the entry.

7) By submitting an entry to the Promotion, each entrant assigns all rights in the entry to the Promoter and Sponsors and consents to the Promoter and Sponsors, in their absolute discretion, using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Trade Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter and Sponsor.
8) The Promoter accepts no responsibility for lost, late or misdirected entries. Entries will be deemed void if forged, tampered with, damaged, or lost.

THE PRIZE

9) The prize (the "Prize") consists of a 2026 Toyota Hilux 4x4 SR5 2.8L MHV Automatic Double Cab (inclusive of 12-months registration, Compulsory Third Party (CTP) insurance and stamp duty), drive away price $74,775, for private buyer only, nationwide and a SUV SC14 EW Family Caravan, RRP: $81,625.
10) All optional extras and accessories, comprehensive insurance, personal costs and all other ancillary or related costs not expressly stated do not form part of the Prize and are the sole responsibility of the Winner.
11) The Prize will be collected from Australia Zoo arranged suitable time and date. Ownership transfer documents for the Prize must be before collection of the Prize. If the winner of the major Prize does not have a valid Australian Driver's License it may be transferred to a nominated family member at the approval of the Promoter. Neither the Promoter nor the Sponsors are liable for any costs associated with the Winner travelling to collect the Prize or transporting the Prize upon collection.
12) The Prize is non-refundable and not redeemable for cash. If the Prize is or becomes unavailable, the Promoter, in its discretion, reserves the right to substitute all or any part thereof with a product or Prize of equal value. All decisions are final, and no correspondence will be entered into.

WINNER

I. There is one (1) winner (the "Winner") for the Competition.
II. The Winner will be randomly selected from entries submitted within fourteen (14) days of the close of the Competition Period.
III. The Winner will be notified via phone or email. An announcement will be made on the Australia Zoo Facebook page after the prize has been collected.
IV. The Promoter will attempt to contact the Winner three (3) times over a seven (7) day period via the nominated contact number or email address. The Winner has five (5) days from the last contact to respond to the Promoter. If the Promoter has not received a response by the end of this time the Winner forfeits the Prize in its entirety and the Promoter shall repeat the procedure to randomly select a Winner from the remaining entries submitted.
V. As a condition of accepting the Prize, the Winner may be required to sign legal documentation in the form required by the Promoter in its absolute discretion, including but not limited to a legal release and an indemnity form.
VI. In the event that the Winner does not accept the Prize the Promoter shall repeat the procedure to randomly select a Winner from the remaining entries submitted.
VII. Entrants consent to the Promoter and Sponsors in their absolute discretion using their name, likeness, image and/or voice in the event they are the Winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Competition (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter and Sponsors.
VIII. The Promoters decision is final, and the Promoter will not enter into correspondence regarding the result.

PRIZE COLLECTION

13) Prizes must be claimed in person unless the Winner is advised otherwise by the Promoter. The Winner will be required to provide photographic identification for the purposes of collecting the Prize. The collection of Prize is the sole responsibility of the Winner.
14) The Winner acknowledges that they must allow a representative from SUV Caravans and SciFleet Toyota to conduct a handover with them before picking up the Prize. This handover will take place in person at an Australia Zoo at an arranged suitable time and date.
15) The Winner acknowledges that they are responsible for all additional costs associated with the Prize.
16) The Winner acknowledges that they are responsible for obtaining suitable insurance cover for the Prize.

LIABILITY

17) Nothing in these Terms and Conditions limits, excludes, or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). However, to the fullest extent permitted by law the Promoter, Sponsors and other organisers (including its respective officers, employees and agents) shall not be liable for any injury, expenses or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way (including negligence) out of the Competition, the Prize or any aspect of the Prize.

18) Entrants accept and acknowledge full responsibility for their decision to enter this Competition and participate in the Prize should they be chosen as the Winner. Except for any liability that cannot be excluded by law each entrant completely releases the Promoter, Sponsors, and other organisers (including its respective officers, employees, and agents) from all liabilities, loss and damage of any kind arising at any time out of or in connection with the Competition and acceptance of and participation in the Prize.
19) To the extent permitted by law the Promoter, Sponsors, and other organisers (including its respective officers, employees, and agents) assume no responsibility for any:
    - ***a.*** interruption, error, omission, deletion, defect, delay in operation or transmission, communications line failure, any theft, destruction, unauthorized access or third-party interference or alteration of entries and reserves the right to take any action that may be available;
    - ***b.*** technical difficulties or equipment malfunction in relation to the Competition, the Prize, or any aspect of the Prize (whether or not under the control of the Promoter, Sponsors, and other organisers);
    - ***c.*** entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter, Sponsors, and other organisers;
    - ***d.*** any variation in prize value to that stated in these Terms and Conditions;
    - ***e.*** any tax liability incurred by a winner or entrant; or
    - ***f.*** use/taking of a prize (independent financial advice should be sought as tax implications may arise as a result of accepting the Prize).
20) If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law to disqualify any entrant; or subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Competition, as appropriate.

FORCE MAJEURE CLAUSE

21)In the event of a force majeure event, to the maximum extent permitted by law, the Promoter expressly exclude liability for any damage, delay, or termination of performance of any obligation where such damage or delay is caused by circumstances beyond the reasonable control of the Promoter. That in such case, the Promoter may terminate or postpone the promotion. Force Majeure means an event including but not limited to war or a national emergency, flood, fire, earthquake, cyclone, or other natural catastrophe, import or export embargo, boycott, strike or lock-out, or infectious disease outbreak.

PROMOTER & SPONSOR'S DETAILS

22) The Promoter is Australia Zoo Operations Pty Ltd (ABN 20 653 279 306).
23) The Sponsors are SUV Caravans (ABN 23 152 130 375), Sci-fleet Toyota (ABN 25 057 783 749), Coca-Cola Europacific Partners Australia (ABN 26 004 139 397), and Unilever Australia Ltd (ABN 66 004 050 828).